

SERVICE AREA

Our service area includes the following South Texas counties:

- ◆ Atascosa
- ◆ Banderita
- ◆ Bexar
- ◆ Brooks
- ◆ Cameron
- ◆ Comal
- ◆ Dimmit
- ◆ Duval
- ◆ Edwards
- ◆ Frio
- ◆ Gillespie
- ◆ Gonzales
- ◆ Guadalupe
- ◆ Hidalgo
- ◆ Jim Hogg
- ◆ Jim Wells
- ◆ Karnes
- ◆ Kendall
- ◆ Kenedy
- ◆ Kerr
- ◆ Kinney
- ◆ Kleberg
- ◆ La Salle
- ◆ Live Oak
- ◆ Maverick
- ◆ McMullen
- ◆ Medina
- ◆ Nueces
- ◆ Real
- ◆ Starr
- ◆ Uvalde
- ◆ Val Verde
- ◆ Webb
- ◆ Willacy
- ◆ Wilson
- ◆ Zapata
- ◆ Zavala

Hours: 9:00 a.m. to 5:00 p.m./weekdays

Fees: No fees for consumers

Intake procedure: By telephone

E-mail: info@fairhousingtx.org

Website: www.fairhousingtx.org

Facebook: www.facebook.com/FairHousingTX

Instagram: www.instagram.com/FairHousingTX

Twitter: www.twitter.com/FairHousingTX

DID YOU KNOW THAT YOUR LANDLORD MUST...

RESERVE A PARKING SPACE FOR YOU



WAIVE THE "PET DEPOSIT" FOR YOUR SUPPORT ANIMAL

OR ALLOW YOU TO INSTALL GRAB BARS



IF NEEDED DUE TO YOUR DISABILITY.

Under the Fair Housing Act, it is unlawful for a landlord to refuse to allow you to make reasonable, structural modifications to your unit or to deny reasonable accommodations in community rules, if needed due to your disability. In most cases, telling you that you can't install ramps or get a reserved handicapped parking space is against the law. If you think you have been discriminated against, call us.

FAIR HOUSING COUNCIL

www.fairhousingtx.org

(210) 733-3247

IT'S AGAINST THE LAW FOR YOUR LANDLORD TO:

DELAY REPAIRS BECAUSE OF YOUR RACE



CHARGE A HIGHER RENT OR SECURITY DEPOSIT BECAUSE OF YOUR KIDS

REFUSE TO RENT TO YOU DUE TO YOUR RELIGION



DENY SERVICES BECAUSE YOU REFUSED TO PROVIDE SEXUAL FAVORS

In most rental housing, fair housing laws prohibit discrimination based on race, color, national origin, religion, sex, disability, or family status. Our civil rights agency investigates fair housing complaints, educates tenants about their rights, tries to resolve complaints between the parties involved, and advocates for victims of housing discrimination. If you suspect unfair treatment or just have questions about your rights, call us.

FAIR HOUSING COUNCIL

www.fairhousingtx.org

(210) 733-3247

The Fair Housing Council is a private, non-profit agency dedicated to promoting fair housing and eliminating discriminatory housing practices based on:

- ◆ NATIONAL ORIGIN
- ◆ RACE
- ◆ FAMILY STATUS
- ◆ COLOR
- ◆ DISABILITY
- ◆ SEX
- ◆ RELIGION

FREE SERVICES

- **Education**—Our office educates housing consumers about how to recognize and report incidents of housing discrimination.
- **Complaint Investigation**—Our office conducts preliminary investigations of housing discrimination complaints in the areas of rental housing, real estate sales, mortgage lending, and homeowners' insurance.
- **Advocacy**—Our office helps victims of housing discrimination file administrative complaints with the U.S. Department of Housing and Urban Development (HUD).
- **Testing**—Our office conducts undercover investigations of landlords, leasing agents, realtors, and lenders to determine if they are discriminating against consumers.

FAIR HOUSING LAW

The Fair Housing Act states that, in the rental or sale of most housing, it is against the law for a housing provider to take any of the following actions based on a person's race, color, religion, sex, national origin, familial status, and/or disability:

- ☐ Refuse to rent an apartment, sell a house, or approve a mortgage loan
- ☐ Impose different sale prices or rental charges for a dwelling
- ☐ Delay or fail to perform dwelling repairs
- ☐ Evict tenants because of their race or the race of their guests
- ☐ Deny or limit services because a person refused to provide sexual favors
- ☐ Set different terms or conditions for the rental or sale of a dwelling (example: a landlord cannot demand an additional or higher security deposit because you are disabled or have children)
- ☐ Advertise or make any statement about the sale or rental of a dwelling that indicates any preference or limitation (ex., a landlord cannot post an advertisement that states, "Two bedroom, two bath for rent, \$600 a month, NO KIDS, ADULTS ONLY")
- ☐ Assign any person to a particular section of a complex or neighborhood or to a particular floor of a building
- ☐ Communicate to any prospective renter or buyer that he or she would not be comfortable with existing residents

- ☐ Discourage the purchase or rental of a dwelling by exaggerating drawbacks or failing to inform of desirable features of a dwelling, complex, or neighborhood
- ☐ Threaten, coerce, or intimidate anyone for exercising their fair housing rights or assisting others in exercising their rights

PEOPLE WITH DISABILITIES

The Fair Housing Act provides that in the rental of most housing, it is unlawful, based on a person's disability, for a landlord to:

- * Ask a tenant or applicant if he/she has a disability or inquire about the nature or severity of his/her disability
- * Refuse to permit a disabled tenant, at the tenant's expense, to make reasonable modifications to their unit (such as installing grab bars in the bathroom) if the proposed modifications may be necessary to afford him/her full use and enjoyment of the premises
- * Refuse to make reasonable accommodations in rules and policies, when such exceptions may be necessary to afford a disabled person an equal opportunity to use and enjoy a unit (example: a landlord cannot refuse to make an exception to the parking policy and provide a reserved parking space for a tenant with a mobility impairment who can't walk more than a short distance)
- * After March 13, 1991, fail to design and construct covered apartment complexes so that they comply with the Fair Housing Act's accessibility requirements